

NESET

"NEETs' Empowerment for Sustainable Employment in the Tourism sector"

NEWSLETTER N. 2

The 2nd newsletter aims to present a brief description of the actions carried out by the NESET partners in the second project year.

Starting from October 2019, partners were engaged to carry out a research through specific surveys administrated among the two main project target groups: young people and companies operating in the tourism sector. The competence gap analysis, collected in a transnational report, mapped the state-of-art and compared the need requirements among beneficiary countries (BCs) in terms of needs vs already existing skills, available support and demographics of young people, as well as their perceptions, regarding the existing labour market-related challenges and opportunities from a tourism sector perspective. The research also pointed out the main mismatches and workforce shortages in tourism identified by the companies which participated to the survey.

The results including in the Competence Gap Analysis report provided the basis for the elaboration of the following project activities:

Innovative Training Materials

Partners elaborated innovative training material including various types of skills considered relevant to strengthening young persons' employability in the tourism sector and, subsequently, ensuring sustainable employment, good on-the-job performance and careers' development.

The Training modules designed by project partners deal with the following Skills' groups:

1. ***Social and Communication Skills***
2. ***Employability Skills***
3. ***Entrepreneurship-related Skills***
4. ***Validation Standards & Tools***

Training Workshops

After developing the training materials, partners organized Youth Empowerment Training Courses in each beneficiary country for the development of key competences among prospective young employees (for acquisition of new and validation of previously acquired competences) and prospective young entrepreneurs, applicable in the tourism industry.

Due to the COVID-19 pandemic and in the cases when face-to-face workshops were not possible to deliver, partners organised synchronous online trainings.

Below, some news from the partners related to the training workshops implemented in their countries are provided:

On September 2020 the **Cypriot partner Enoros Consulting Ltd** organised a "**Social and Communication Skills**" training course divided in three phases: from 7th to 10th an online workshop for young NEETs with the participation of 22 young people.

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The 2nd phase combining online and face-to-face workshops took place on 17-18 and 23-24 September with 25 participants. The 3rd phase took place during the period 25th until the 30th of September in the form of online and face-to-face training, involving 20 participants.

In **Greece**, from 29th of June 2020 to 11th of July 2020 the Life-long Learning Center **SARONIS (GR)** organised a series of online training sessions attended by 10 participants from Attica Region Greece, aged 15 to 29, on one of the NESET Skills Groups, i.e. **“Social and Communication Skills”**. Training was delivered online, using the NESET training material produced. Five sessions were successfully organised, of 5 hours average duration each. Online training will most probably be used for the remaining number of Skills Groups (i.e. “Employability Skills”, “Entrepreneurship Skills” and “Skills Validation Standards and Tools”, plus for the remaining 50 participants for “Social and Communication Skills”), starting from September/October 2020.

Dialogue Diversity Lda from **Portugal**, using TEAMS software, organized two trainings online, involving two trainers and totaling 29 participants for the **Social and Communication Skills**. The first was held from 6th to 17th of July 2020 involving 15 registered participants. The second training was held from 9th to 23rd of July with the participation of 14 registered participants. In September, two other training groups were organized for the same skills group: the first one carried out via online training from 22nd to 28th of September with the participation of 16 young people; the second one, organized face-to-face, from 24th to 30th of September involving 15 participants. The total number of young people trained within the 4 training groups were 60.

In **Romania**, **Geo Club Association** delivered the **“Social and Communication Skills”** workshops on 7th and 8th of July 2020 with 14 participants and on 11th and 12th of August 2020 with 36 participants; the sessions were organised via Zoom platform and included the following three stages: planning, implementation, and evaluation.

The **Italian** partner **TUCEP** organized an online presentation via Zoom on 21st of July concerning the **“Social and Communication Skills”** course involving 13 NEETs. The remaining 3 workshops will be carried out on September. As far as the other Skills’ Groups related to the Employability, Entrepreneurship and Validation standards, they will be arranged starting from October 2020.

Throughout the second project year, the 3rd partnership meeting took place on 11th and 12th of December 2019 in Croatia during which the partners discussed the status of the project activities and scheduled the next steps.

Currently, partners are engaged in the development of the e-Support Platform which will host the elaborated training materials, an international job placement mobility portal, incl. job advertisements specifically addressed to young people in the tourism sector, innovative auto-instructive simulation web-based environment for tourism start-up support to young entrepreneurs, and youth peer support network, established within the project.

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